

Help for households using heating oil

If you rely on heating oil and are struggling with the recent rise in prices, you may be able to get financial support.

The Government has announced extra funding for low-income households, and this support is now available locally across East Sussex.

Who can get help

You may be eligible if you meet all of the following criteria:



Your main heating source is oil



You are on a low income



You are at immediate risk of being unable to heat your home or access hot water due to rising oil costs.

Why this support is being offered

Heating oil prices have increased sharply, leaving some households facing immediate hardship. Many homes that are not connected to the gas grid rely on oil for heating and hot water. The Government has recognised that where residents rely on oil, some are likely to need additional support due to rising costs.

How to apply



0800 464 7307

Please note: You can use this number to access the Warm Home Check Service, even if you don't use heating oil. See details at [warmeastsussex.org.uk](https://www.warmeastsussex.org.uk)



Visit citizensadvice1066.co.uk/contactus and use the Energy Advice Referral form.

Please ensure you tick the 'heating oil' checkbox under the reason for seeking help.



See our privacy notice at citizensadvice1066.co.uk/privacy-policy



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Could our research project help you cut your energy costs this year?

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We know that managing energy bills can feel a bit daunting at the moment, and **we are here to help**.

Our new project offers practical, free solutions to lower your bills.

Funded by the **Energy Redress Scheme** and run in partnership with the **University of Sussex**, we are looking for local residents to join a 1-year home energy study. By taking part, you will help us understand local energy use and receive free support tailored entirely to your home and lifestyle.

If you're eligible, we'll guide you through 3 simple steps:



Start your energy-saving journey

With a **short call** with our team to check eligibility and arrange a home visit.



Measuring your Home's Comfort

A sensor is installed to measure how well your home holds heat. It strictly measures **temperature and humidity**—nothing else.



Receive Personal Support

Our friendly team will provide you with **free, certified** energy-saving advice throughout.



Our way of saying thank you!

Up to **£150** in vouchers over the year and potential savings of **£300+** per year on your energy bills.

Contact us to find out more



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citizensadvice1066.co.uk/contactus

**energy
saving
trust**



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